

Manitoba Public Insurance Physiotherapy Service Rates

1. Rate Table:

The following fees apply to physiotherapy service providers with a services agreement with Manitoba Public Insurance effective as of the date listed in the header above:

	April 1, 2024, to March 31, 2025	April 1, 2025, to March 31, 2026
Consultation (per hour)	\$222 (\$3.70 per min)	\$222 (\$3.70 per min)
Home Visit (per hour)	\$131	\$133
Initial Assessment	\$91	\$93.50
Subsequent Visit	\$73.75	\$76.75
Complex Case (defined in the Guidelines)	\$115	\$117
Multi-Site Treatment (defined in the Guidelines)	\$115	\$117
Clinical Notes	\$85	\$85
Form Reports (e.g. Initial, Subsequent, Discharge)	\$72	\$72
Written Communication (per page)	\$122	\$122
Return To Work/Modified Duty Report	\$124	\$125
Yellow Flag Questionnaire	\$9	\$9
Acupuncture Tray Fee	\$24.50	\$24.50

Further explanation of these rates is provided in the sections below. Service providers can bill up to the listed rates.

2. Coverage:

All claims for coverage of a compensable loss require Manitoba Public Insurance's approval. Manitoba Public Insurance will provide a decision on approval for each coverage claim within three (3) business days of receipt of the request, failing which, approval is presumed thereafter. Manitoba Public Insurance will not unreasonably withhold coverage approval for a claim. Any lapse in physiotherapy treatment of ninety (90) days or longer will require Manitoba Public Insurance's approval to continue with coverage.

3. Consultation Fee

The consultation fee applies to an in-person meeting or telephone consultation between a physiotherapist and a Manitoba Public Insurance case manager, Manitoba Public Insurance medical consultant, or external rehabilitation consultant for the purpose of discussing pertinent claimant information related treatment or a

return to work plan of the claimant. The fee is an hourly fee billed to one (1) minute increments. The fee excludes time you spend on billing inquiries and time spent on seeking initial approvals.

The Consultation Fee shall also apply to Return to Work (RTW) assessments, Independent Physiotherapy Examinations (IPE), file reviews and Functional Capacity Evaluations (unless different fee arrangements have been otherwise mutually agreed upon by Manitoba Public Insurance and the applicable physiotherapist), and RTW assessment of the patient to match functional ability to their job description/duties at the job site. The Consultation Fee includes travel time, and travel expense (i.e. parking).

4. Home Visits

Home visits will be billed on a per hour basis, in five (5) minute increments, inclusive of travel time.

5. Initial Assessment and Subsequent Visit Fee:

Only one such session shall be permitted per day.

6. Clinical Notes:

Clinical notes requested by Manitoba Public Insurance shall be paid for at the flat rate regardless of the number of pages.

7. Form Reports

Manitoba Public Insurance does not require a form report for any "at work category 1 claimants" and shall not pay for one, unless specifically requested by Manitoba Public Insurance.

In cases where the claimant is seeking more than one treatment modality (for example chiropractic or athletic therapy in addition to physiotherapy) either consecutively or concurrently, an initial form report shall be submitted if physiotherapy is the second modality of treatment being sought by the claimant.

In the event that the form report is not provided to Manitoba Public Insurance within twenty-one (21) days of the date of examination of the claimant the report is no longer required and no payment shall be made unless it is specifically requested by Manitoba Public Insurance.

- i) Subsequent Therapy Reports shall only be completed at the request of the case manager.
- ii) Discharge Therapy Reports will be required when care ends and must be submitted to Manitoba Public Insurance within twenty one (21) days of the last treatment date (except for "at work category 1 claimants").
- iii) Return to Work Forms should be submitted when the physiotherapist has established a return to work plan for the claimant or if there is a change to the return to work plan.

- iv) The “Yellow Flags” Questionnaire may be completed at the discretion of the physiotherapist in any case where there is a Category 2 or 3 request.
- 8. Written Communication
Where a written communication is requested by Manitoba Public Insurance, it will be billed per page, to a maximum of five (5) pages per report. Half pages will be charged at a rate of one half of the full page fee. All physiotherapists shall use 1” margins, single spaced and 12 font in order to be eligible for payment.
- 9. Acupuncture
When acupuncture is performed on a patient, a service fee over and above the regular treatment fee will be paid for each visit (one (1) fee per visit only). Up to twelve (12) physiotherapy treatment visits with acupuncture treatment will be covered. **No extensions shall be permitted, unless in a pre-approved post-surgical case, up to 12 additional acupuncture treatments can be provided.**
- 10. Cranio Sacral Therapy
There will not be a separate fee structure for this form of treatment.
- 11. Critical Care Supplies/Equipment:
Manitoba Public Insurance may pay fees for supplies that are medically required and specific to an MPI claimant.
- 12. Out of Scope Services:
Where a particular service is not addressed by this rate schedule Manitoba Public Insurance may either (i) negotiate the fees to be charged for such specialized services on a case-by-case basis with the service provider, or (ii) set the fees that will be charged for such specialized services on a case-by-case basis.
- 13. Interest:
Subject to the invoicing requirements in the Physiotherapy Legal Terms and Conditions, those undisputed invoiced amounts not paid by Manitoba Public Insurance within forty-five (45) days of receipt and approval on an invoice, shall bear interest from the forty-sixth (46th) day, at the rate in effect on that day, in the Manitoba Court of King's Bench's Prejudgment and Postjudgment Interest Table.
- 14. Rates:
The rates set out will be established on or before January 31st with an effective date of April 1st annually.